

Imagine managing your business processes with a business intelligence tool in real-time!



Let us introduce a tool that can measure Service Level Agreements, creates Service Level reports and which warns you when something goes wrong with your business!

Organizations still do not completely follow IT best practices. Our product can help organize your business flow!

SLMbox checks if any given service meets the defined requirements and matches the expectations. It controls the performance of your business in real-time. We deliver it with an installation-free environment!

About SLM **The tool for monitoring your business**

Service Level Management should ensure that the service levels that are set in the agreements are accepted by both parties. SLMbox keeps track of these Service Level Agreements (SLA's). It ensures that the service levels are kept and that the business performance is compliant.



Why SLMbox?

- It keeps track of your service quality
- Ensures service transparency
- Encompasses the metrics of services
- Generates customized reports
- Supports workflow-based communication
- Delivers instant and reliable results
- Offers easy implementation and usage
- Renders operations cost beneficial
- Lowers the overall service costs
- Guarantees your business benefits

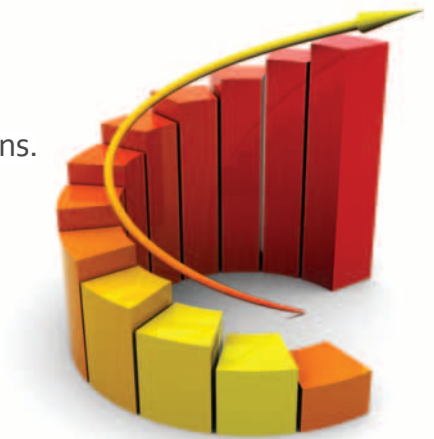
Practical Experience.
Proactive Prevention.
Easy to Use.

Our perspective

Our team consists of developers who are focused on the constant elaboration and improvement of innovative business software solutions.

Behind SLMbox stands the idea that one's business flow can be assessed through the fulfillment of the Service Level Agreements. We ensure the constant optimization of your services.

SLMbox is the way to achieve success together!



Core features

- Monitoring
real-time SLA tracing
- Alerting
notifications about business events –breach prevention
- Reporting
SLA based, customizable, quick generation

Additional features

- Internal workflow
- Access right management
- Service Catalog
- Easy KPI configuration

SLMbox can save you *time, money and resources!*



Time

Quick generation of reports, fast monitoring operations and real-time measurements of the services.

Short implementation time (14 days), integration with all currently used business intelligence solutions and products.



Money

No need for a team of service administrators! Automated report generation, SLA trend generation and real-time service level monitoring will make sure that SLMbox was the right investment for your business!



Resources

No need for expensive services! SLMbox is a light-weight BI solution: all you need is VMware to start the image of the application on your server.

SLMbox will ensure that all resources of the organization are utilized in the most optimal way.